



OFFICE ORDER

Sub: constitution of Grievance and Redressal Committee for the academic year 2017-18
Reg.

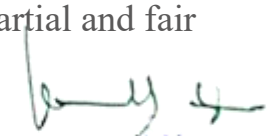
The undersigned is pleased to constitute the Grievance and Redressal Committee (GRC) with the following members for the academic year 2017-18. The coordinator is required to oversee the activities of the committee, convene the meeting and report the recommendations to the principal.

S.No	NAME OF THE STAFF	POSITION
1	Sri. M Varahalu	Convenor
2	Sri. R Ramanababu	Member
3	Smt. D Usha	Member
4	Dr. A.K. Tripathy	Member
5	D. Manikyam	Member
6	Padala Sai	Student
7	G Naga Srinivas	Student

Functions of GRC:

1. Receives complaints and Grievances from students.
2. The Convenor compiles the complaints received from students and submit to the Committee.
3. Suggestion boxes are placed near the principal office.
4. The cases will be attended promptly on receipt of written grievances from the students.
5. To ensure effective solution to the student's grievances with an impartial and fair approach.




PRINCIPAL
SPACES DEGREE COLLEGE,
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Minutes of Grievance Redressal Committee

for the Academic Year 2017-18

The Grievances and Redressal Committee (GRC) meeting for the academic year 2017-18 has been planned to conduct on 11/09/2017 at 3 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2. Sri. R Ramanababu	Member
	3. Smt. D Usha	Member
	4. Dr. A.K. Tripathy	Member
	5. D Manikyam	Member
	6. Padala Sai	Student
	7. G Naga Srinivas	Student

Agenda:

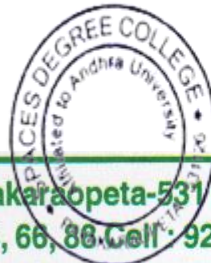
1. To examine the Grievance raised by III B.Sc. [M.P. Cs] Girl students on the Maintenance of Wash-Rooms and Water facility.
2. To examine the Grievance raised by II B.Sc. [M.P.C] students to extend library timings.
3. Any other matter.

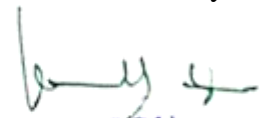
Resolutions:

1. Issue of wash-rooms and Water facility discussed with Campus Maintenance committee for rectification.
2. Issue of Library time extension discussed with the library advisory committee.

Action Taken:

1. Cleaning of Wash-rooms and restoring water facility attended by the supporting staff immediately.
2. Library advisory committee sent a request to the principal for extension of Library working hours by 1 hour.




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Report of Grievance Redressal Committee for the year 2017-18

S. No	Nature of Grievance	Action Taken	Remarks
1.	Maintenance of Wash-Rooms and Water facility	Informed to Campus Maintenance committee for Rectification	Complaint resolved within hours
2.	Extension of library timings	Informed to Library Advisory Committee for necessary action	Complaint resolved within a Week.

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Smt. D Usha	Member	
4	Dr. A.K. Tripathy	Member	
5	D .Manikyam	Member	
6	Padala Sai	Student	
7	G Naga Srinivas	Student	



PRINCIPAL
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Minutes of Grievance Redressal Committee

for the Academic Year 2017-18

The Grievances and Redressal Committee (GRC) meeting for the academic year 2017-18 has been planned to conduct on 05/02/2018 at 4 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2. Sri. R Ramanababu	Member
	3. Smt. D Usha	Member
	4. Dr. A.K. Tripathy	Member
	5. D Manikyam	Member
	6. Padala Sai	Student
	7. G Naga Srinivas	Student

Agenda:

1. To examine the Grievance raised by I B.Sc. MPC students to replace broken switch boards in the classroom
2. Any other matter.

Resolutions:

1. Issue of Broken switch boards discussed with Campus Maintenance committee for rectification.

Action Taken:

1. Broken switch board in I B.Sc. MPC classroom was attended by the supporting staff immediately.




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SPACES DEGREE COLLEGE

(Affiliated to Andhra University)

(Under the Management of SRI PRAKASH EDUCATIONAL SOCIETY)

Report of Grievance Redressal Committee for the year 2017-18

S. No	Nature of Grievance	Action Taken	Remarks
1.	Broken Switch Boards in Classroom	Informed to Campus Maintenance committee for Rectification	Complaint resolved within hours

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Smt. D Usha	Member	
4	Dr. A.K. Tripathy	Member	
5	D. Manikyam	Member	
6	Padala Sai	Student	
7	G Naga Srinivas	Student	



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OFFICE ORDER

Sub: constitution of Grievance and Redressal Committee for the academic year 2018-19
Reg.

The undersigned is pleased to constitute the Grievance and Redressal Committee (GRC) with the following members for the academic year 2018-19. The coordinator is required to oversee the activities of the committee, convene the meeting and report the recommendations to the principal.

S.no	Name of the staff	Position
1	Sri. M Varahalu	Convenor
2	Sri. R Ramanababu	Member
3	Miss S Aswini	Member
4	Smt D Usha	Member
5	Y Aswini	Member
6	S Shilpa	Student
7	T Siva Pujitha	Student

Functions of GRC:

1. Receives complaints and Grievances from students.
2. The Convenor compiles the complaints received from students and submit to the Committee.
3. Suggestion boxes are placed near the principal office.
4. The cases will be attended promptly on receipt of written grievances from the students.
5. To ensure effective solution to the student's grievances with an impartial and fair approach.




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Minutes of Grievance Redressal Committee

for the Academic Year 2018-19

The Grievances and Redressal Committee (GRC) meeting for the academic year 2018-19 has been planned to conduct on 12/09/2018 at 3 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2. Sri. R Ramanababu	Member
	3. Miss S Aswini	Member
	4. Dr. A.K. Tripathy	Member
	5. Y Aswini	Member
	6. S. Shilpa	Student
	7. T Siva Pujitha	Student

Agenda:

1. To examine the Grievance raised by some students of Commerce group to provide extra drinking water taps.
2. Any other matter.

Resolutions:

1. Issue of providing extra drinking water taps brought to the notice of Campus Maintenance committee for rectification.

Action Taken:

1. Provided extra drinking water taps in commerce block within 4 days.




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Report of Grievance Redressal Committee for the year 2018-19

S. No	Nature of Grievance	Action Taken	Remarks
1.	To provide extra drinking water taps	Informed to Campus Maintenance committee for Rectification	Complaint resolved within 4 days

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Miss S Aswini	Member	
4	Smt D Usha	Member	
5	Y Aswini	Member	
6	S Shilpa	Student	
7	T Siva Pujitha	Student	



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Minutes of Grievance Redressal Committee

for the Academic Year 2018-19

The Grievances and Redressal Committee (GRC) meeting for the academic year 2018-19 has been planned to conduct on 08/02/2019 at 4 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2.Sri. R Ramanababu	Member
	3. Miss S Aswini	Member
	4. Dr. A.K. Tripathy	Member
	5.Y Aswini	Member
	6. S. Shilpa	Student
	7. T Siva Pujitha	Student

Agenda:

1. To examine the Grievance raised by some students to provide new curtains in classrooms.
2. Any other matter.

Resolutions:

1. Issue of providing new curtains in classrooms were brought to the notice of Campus Maintenance committee for rectification.

Action Taken:

1. Provided new curtains in the classrooms within 5 days.




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Report of Grievance Redressal Committee for the year 2018-19

S. No	Nature of Grievance	Action Taken	Remarks
1.	To provide new curtains in the class-rooms	Informed to Campus Maintenance committee for Rectification	Complaint resolved within 5 days

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Miss S Aswini	Member	
4	Smt D Usha	Member	
5	Y Aswini	Member	
6	S Shilpa	Student	
7	T Siva Pujitha	Student	



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OFFICE ORDER

Sub: constitution of Grievance and Redressal Committee for the academic year 2019-20
Reg.


The undersigned is pleased to constitute the Grievance and Redressal Committee (GRC) with the following members for the academic year 2019-20. The coordinator is required to oversee the activities of the committee, convene the meeting and report the recommendations to the principal.

S.no	Name of the staff	Position
1	Sri. M Varahalu	Convenor
2	Sri. R Ramanababu	Member
3	Smt. D Usha	Member
4	Dr. A.K. Tripathy	Member
5	Smt Ch Sravani Lakshmi	Member
6	Sheik Anser Begum	Student
7	M Durga Bhavani	Student

Functions of GRC:

1. Receives complaints and Grievances from students.
2. The Convenor compiles the complaints received from students and submit to the Committee.
3. Suggestion boxes are placed near the principal office.
4. The cases will be attended promptly on receipt of written grievances from the students.
5. To ensure effective solution to the student's grievances with an impartial and fair approach.




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Minutes of Grievance Redressal Committee

for the Academic Year 2019-20

The Grievances and Redressal Committee (GRC) meeting for the academic year 2019-20 has been planned to conduct on 14/09/2019 at 3 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2. Sri. R Ramanababu	Member
	3. Smt. D Usha	Member
	4. Dr. A.K. Tripathy	Member
	5. Smt. Ch Sravani Lakshmi	Member
	6. Sheik Anser Begum	Student
	7. M Durga Bhavani	Student

Agenda:

1. To examine the Grievance raised by science group students for permission to take xerox copies of needy materials in Library with concessional price.
2. To examine the Grievance of final year Computer science group students for allowing extra computer lab time for completion of projects.
3. Any other matter.

Resolutions:

1. Issue of allowing students to take required xerox copies of materials at concessional rate in library forwarded to the Library Advisory committee for necessary action.
2. Issue of allowing extra time for final year computer science students is forwarded to HOD of Computers for necessary action.

Action Taken:

1. Students were permitted to take necessary copies from Library at concessional price.
2. Students were permitted by HOD, Department of Computers by one-hour extra computer lab hour for early completion of project works.



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Report of Grievance Redressal Committee for the year 2019-20

S.No	Nature of Grievance	Action Taken	Remarks
1.	To provide facility of taking xerox copies of necessary materials at concessional rate in library	permitted to take necessary copies from Library at concessional price.	Complaint resolved within 5 days
2.	To provide extra computer lab time for completion of projects	Allowed extra 1 hour computer lab time to final year students for early completion of the projects.	Complaint resolved within 2 days.

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Smt. D Usha	Member	
4	Dr. A.K. Tripathy	Member	
5	Smt Ch Sravani Lakshmi	Member	
6	Sheik Anser Begum	Student	
7	M Durga Bhavani	Student	



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Minutes of Grievance Redressal Committee

for the Academic Year 2019-20

The Grievances and Redressal Committee (GRC) meeting for the academic year 2019-20 has been planned to conduct on 19/12/2019 at 4 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2. Sri. R Ramanababu	Member
	3. Smt. D Usha	Member
	4. Dr. A.K. Tripathy	Member
	5. Smt. Ch Sravani Lakshmi	Member
	6. Sheik Anser Begum	Student
	7. M Durga Bhavani	Student

Agenda:

1. To examine the Grievance raised by some girl students to arrange dustbins in wash-rooms.
2. Any other matter.

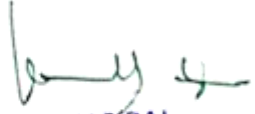
Resolutions:

1. Issue of arranging dustbins in wash rooms brought to the notice of Campus Maintenance committee for rectification.

Action Taken:

1. Provided new dustbins in the wash rooms within 2 days




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Report of Grievance Redressal Committee for the year 2019-20

S.No	Nature of Grievance	Action Taken	Remarks
1.	To provide dustbins in the wash-rooms	Informed to Campus Maintenance committee for Rectification	Complaint resolved within 2 days

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Smt. D Usha	Member	
4	Dr. A.K. Tripathy	Member	
5	Smt Ch Sravani Lakshmi	Member	
6	Sheik Anser Begum	Student	
7	M Durga Bhavani	Student	



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SPACES DEGREE COLLEGE,
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OFFICE ORDER

Sub: constitution of Grievance and Redressal Committee for the academic year 2020-21
Reg.

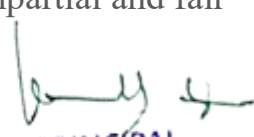
The undersigned is pleased to constitute the Grievance and Redressal Committee (GRC) with the following members for the academic year 2020-21. The coordinator is required to oversee the activities of the committee, convene the meeting and report the recommendations to the principal.

S.no	Name of the staff	Position
1	Sri. M Varahalu	Convenor
2	Sri. P Bhaskararao	Member
3	Miss S Aswini	Member
4	Miss T Mohan Kalyani	Member
5	Smt Ch Sravani Lakshmi	Member
6	P Dinesh	Student
7	P Sai	Student

Functions of GRC:

1. Receives complaints and Grievances from students.
2. The Convenor compiles the complaints received from students and submit to the Committee.
3. Suggestion boxes are placed near the principal office.
4. The cases will be attended promptly on receipt of written grievances from the students.
5. To ensure effective solution to the student's grievances with an impartial and fair approach.




PRINCIPAL
SPACES DEGREE COLLEGE,
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Minutes of Grievance Redressal Committee

for the Academic Year 2020-21

The Grievances and Redressal Committee (GRC) meeting for the academic year 2020-21 has been planned to conduct on 04/01/2020 at 3 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2.Sri. P Bhaskararao	Member
	3.Miss S Aswini	Member
	4. Miss T Mohana Kalyani	Member
	5.Smt. Ch.Sravani Lakshmi	Member
	6. P Dinesh	Student
	7. P Sai	Student

Agenda:

1. To examine the Grievance raised by some girl students about cleanliness of wash-rooms.
2. Any other matter.

Resolutions:

1. Issue of cleanliness of wash-rooms discussed with the Campus Maintenance committee for necessary action.

Action Taken:

1. Cleanliness of wash-rooms taken-up with immediate effect.




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Report of Grievance Redressal Committee for the year 2020-21

S.No	Nature of Grievance	Action Taken	Remarks
1.	cleanliness of girls wash-rooms.	Issue brought to the notice of Campus Maintenance Committee.	Complaint resolved with immediate effect.

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. P Bhaskararao	Member	
3	Miss S Aswini	Member	
4	Miss T Mohan Kalyani	Member	
5	Smt Ch Sravani Lakshmi	Member	
6	P Dinesh	Student	
7	P Sai	Student	



PRINCIPAL
SPACES DEGREE COLLEGE,
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Minutes of Grievance Redressal Committee

for the Academic Year 2020-21

The Grievances and Redressal Committee (GRC) meeting for the academic year 2020-21 has been planned to conduct on 20/10/2020 at 3 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convenor
	2.Sri. P Bhaskararao	Member
	3.Miss S Aswini	Member
	4. Miss T Mohana Kalyani	Member
	5.Smt. Ch.Sravani Lakshmi	Member
	6. P Dinesh	Student
	7. P Sai	Student

Agenda:

1. To examine the Grievance raised by some students to arrange sanitizer dispensers for students attending exams in the campus.
2. Any other matter.

Resolutions:

1. Issue of arranging the sanitizer dispensers discussed with Campus Maintenance committee for necessary action.

Action Taken:

1. Arranged sanitizer dispensers with immediate effect.




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Report of Grievance Redressal Committee for the year 2020-21

S.No	Nature of Grievance	Action Taken	Remarks
1.	Arrangement of sanitizer dispensers for students attending exams in the campus.	Issue brought to the notice of Campus Maintenance Committee.	Complaint resolved with immediate effect.

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. P Bhaskararao	Member	
3	Miss S Aswini	Member	
4	Miss T Mohan Kalyani	Member	
5	Smt Ch Sravani Lakshmi	Member	
6	P Dinesh	Student	
7	P Sai	Student	



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OFFICE ORDER

Sub: constitution of Grievance and Redressal Committee for the academic year 2021-22
Reg.

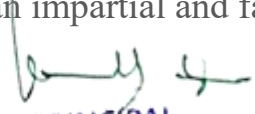
The undersigned is pleased to constitute the Grievance and Redressal Committee (GRC) with the following members for the academic year 2021-22. The coordinator is required to oversee the activities of the committee, convene the meeting and report the recommendations to the principal.

S.no	Name of the staff	Position
1	Sri. M Varahalu	Convenor
2	Sri. P Bhaskararao	Member
3	Smt. D Usha	Member
4	Miss S Aswini	Member
5	Smt. Ch Sravani Lakshmi	Member

Functions of GRC:

1. Receives complaints and Grievances from students.
2. The Convenor compiles the complaints received from students and submit to the Committee.
3. Suggestion boxes are placed near the principal office.
4. The cases will be attended promptly on receipt of written grievances from the students.
5. To ensure effective solution to the student's grievances with an impartial and fair approach.




PRINCIPAL
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Minutes of Grievance Redressal Committee

for the Academic Year 2021-22

The Grievances and Redressal Committee (GRC) meeting for the academic year 2021-22 has been planned to conduct on 20/09/2021 at 4 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convener
	2. Sri. P Bhaskararao	Member
	3. Smt. D Usha	Member
	4. Miss. S Aswini	Member
	5. Smt. Ch. Sravani Lakshmi	Member
	6. Ch Dedeepya	Student
	7. K Hemanth Srinivas	Student

Agenda:

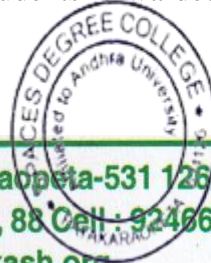
1. To examine the Grievance raised by some students about dull lighting in class rooms.
2. To examine the Grievance raised by some students to increase existing sports and games facilities.
3. Any other matter.

Resolutions:

1. Issue of rectifying dull lighting in class rooms brought to the notice of Campus Maintenance committee for rectification.
2. Issue of increasing sports and games facilities brought to the notice of Sports and Games Advisory Committee.

Action Taken:

1. Rooms with dull-lighting are identified and taken steps for replacing the existing lights.
2. Representations received from the students forwarded to Sports and Games Advisory committee for necessary action.



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SPACES DEGREE COLLEGE

(Affiliated to Andhra University)

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Report of Grievance Redressal Committee for the year 2021-22

S.No	Nature of Grievance	Action Taken	Remarks
1.	Dull lighting in class rooms.	Issue brought to the notice of Campus Maintenance Committee.	Complaint resolved within a week.
2.	Increasing existing sports and games facilities.	Matter brought to the notice of Sports and Games Advisory Committee.	Complaint resolved within a month.

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convener	
2	Sri. P Bhaskararao	Member	
3	Smt. D Usha	Member	
4	Miss S Aswini	Member	
5	Smt. Ch Sravani Lakshmi	Member	
6	Ch Dedeepya	Student	
7	K Hemanth Srinivas	Student	



PRINCIPAL
SPACES DEGREE COLLEGE,
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Minutes of Grievance Redressal Committee

for the Academic Year 2021-22

The Grievances and Redressal Committee (GRC) meeting for the academic year 2021-22 has been planned to conduct on 21/02/2022 at 4 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

Venue: Principal's Chamber.

Present:	1. Sri. M Varahalu	Convener
	2. Sri. P Bhaskararao	Member
	3.Smt. D Usha	Member
	4. Miss. S Aswini	Member
	5.Smt. Ch. Sravani Lakshmi	Member
	6. Ch Dedeepya	Student
	7. K Hemanth Srinivas	Student

Agenda:

1. To examine the Grievance raised by some girl students to provide door mats in wash rooms.
2. Any other matter.

Resolutions:

1. To provide door mats brought to the notice of Campus Maintenance committee for rectification.

Action Taken:

1. Provided Door mats in washrooms within 4 days.




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SPACES DEGREE COLLEGE

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Report of Grievance Redressal Committee for the year 2021-22

S.No	Nature of Grievance	Action Taken	Remarks
1.	To provide door mats in washrooms	Issue brought to the notice of Campus Maintenance Committee.	Complaint resolved within 4 days.

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convener	
2	Sri. P Bhaskararao	Member	
3	Smt. D Usha	Member	
4	Miss S Aswini	Member	
5	Smt. Ch Sravani Lakshmi	Member	
6	Ch Dedeepya	Student	
7	K Hemanth Srinivas	Student	



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